

I would like to find out regulations that prevent a company from changing its service it provides. Recently, our broadband provider, InsightBB, raised its prices and changed its service, offering their original service at a penalty of an additional \$35/mo. This is robbery. We have already had to deal with bankruptcies and mergers that have affected our speed in the past. I don't think that a company is allowed to take services away from the consumer and charge more at the same time.